



New York City Comptroller
John C. Liu

STATEMENT

PR13-07-117
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LIU STATEMENT ON REPORTED ABUSE OF E911 DISPATCHERS

NEW YORK, N.Y. – City Comptroller John C. Liu stated the following about the Daily News report alleging a manager’s abuse of E911 call center employees:

“The report alleging that an NYPD captain threatened nearly two dozen emergency dispatch operators is deeply troubling. If it is true, he should be disciplined immediately. Making dispatchers, who hold one of the City’s most stressful jobs, work so much overtime runs the risk of damaging public safety. The computer problems plaguing this system and causing the need for such extensive overtime are truly worrisome. We can and will get to the bottom of them.”

Background

Statement: Liu on E911 Response Times

http://www.comptroller.nyc.gov/press/2013_releases/pr13-06-097.shtm

Press release: Liu to Mayor: Where’s the E911 Contract?

http://www.comptroller.nyc.gov/press/2013_releases/pr13-06-091.shtm

Press release: Liu Announces Audit of E911 System

http://www.comptroller.nyc.gov/press/2013_releases/pr13-06-084.shtm

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