

# IMMIGRANT WORKERS RESOURCE GUIDE





# A Message from the Comptroller

New York City is the greatest immigrant city the world has ever known. For more than 400 years, new generations have moved here and defined what it means to be a New Yorker: the words we use, the foods we eat, the music we dance to, the neighborhoods we love.

Immigrant New Yorkers make New York City run – starting new businesses, building our city, caring for our communities, and bringing their talents, and expertise to every industry. Yet immigrant workers are far too often exploited by unscrupulous employers. Challenges unique to immigrants, such as anti-immigrant sentiment and discrimination, language barriers, and unfamiliarity with New York City's services and protections make it harder for them to access and assert their rights in the workplace.

When exploitative employers take advantage of immigrant workers who may be afraid to speak up or may not know what their protections are, the rights of *all workers* are eroded.

My office is committed to using all the tools in its toolbox to fight for immigrant workers. In 2024, we released two resources: the *Employer Violations Dashboard*,<sup>1</sup> which sheds light on private employers who commit labor violations in New York City; and *Facts not Fear: How Welcoming Immigrants Benefits New York City*,<sup>2</sup> a report dispelling myths surrounding immigrants' impact on the country and New York City. With this new *Immigrant Workers Resource Guide*, we provide information about basic workplace rights that impact many low-wage, undocumented immigrant workers, and a directory of partner organizations fighting to uphold immigrant rights across the five boroughs.

Sincerely,

**Brad Lander** 

<sup>&</sup>lt;sup>1</sup> See https://comptroller.nyc.gov/employer-violations/

<sup>&</sup>lt;sup>2</sup> See https://comptroller.nyc.gov/reports/facts-not-fear-how-welcoming-immigrants-benefits-new-york-city/

# A Message from the Director of Workers' Rights

The Bureau of Labor Law and Workers' Rights at the Office of the New York City Comptroller is proud to present the Immigrant Workers' Resource Guide.

Sadly, all too often, the workers who experience the most egregious abuses of their workplace rights are immigrant workers who are unaware of our rights or fearful of asserting them. To combat this, our office engages in outreach and education to inform workers about the labor protections available to them under state, federal, and local laws. By collaborating with government agency partners and community-based organizations, our office connects workers to resources that empower them to assert their rights in the workplace.

The *Immigrant Workers Resource Guide* is a compilation of that work. The guide contains information about basic workplace rights, as well as a directory of organizations whose mission is to assist and protect immigrant workers. We want to ensure that all New York City workers, including immigrants, are empowered to assert our rights to fair and safe workplaces, and we hope that this *Resource Guide* will provide you with the tools and resources to do so.

Sincerely,

Claudia Henriquez

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Director of Workers Rights

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### Disclaimer

We emphasize that the information laid out in this guide *is not intended as and does not constitute legal advice* and therefore *should not be used or relied upon as legal advice*. This guide is a concise resource for immigrant workers who can reference the guide as an educational tool, and it is intended *for informational purposes only*.



# Know Your Rights when Interacting with Immigration and Customs Enforcement (ICE)

In addition to workplace rights, undocumented workers should be aware of their rights in the event that Immigration and Customs Enforcement (ICE) or other federal immigration authorities come to your home or your workplace.

# Do New York City agencies coordinate with Immigration and Customs Enforcement?

Under New York City's local laws, New York City government agencies, such as the New York City Police Department (NYPD), do not cooperate with Immigration and Customs Enforcement (ICE) except in limited situations. City agencies generally do not ask about your immigration status and do not share your personal information with immigration enforcement authorities. Many city services and resources are available to you no matter your immigration status.

# When can Immigration and Customs Enforcement enter my workplace?

Immigration and Customs Enforcement (ICE) can enter the public areas of your workplace without a warrant, but they cannot legally enter private spaces at your workplace without a judicial warrant (signed by a judge or magistrate) or employer's permission. Private spaces are generally considered to be spaces where the public cannot enter, including break rooms or storage spaces.

# What are my rights if an Immigration and Customs Enforcement (ICE) Agent approaches me at work?

- 1. When interacting with an Immigration and Customs Enforcement (ICE) agent, you have a right to remain silent.
- 2. You have the right to refuse to consent if an Immigration and Customs Enforcement (ICE) agent searches your pockets or

- belongings, by saying "I do not consent to the search."
- 3. If an Immigration and Customs Enforcement (ICE) agent proceeds with your detention you can inform the agent about any medical need you may have or whether you need to arrange care for your children or dependent adults.
- 4. You can request interpretation in your native language for any conversation or hearing with Immigration and Customs Enforcement (ICE).
- 5. You have the right to speak to an attorney before signing any documents or answering questions.

# What can I do if Immigration and Customs Enforcement (ICE) Agents are at my home?

- 1. Stay calm. You do not have to open the door unless presented with a warrant Even if you open the door, you have not given ICE permission to come inside. You have the right to speak through the door. You do not have to let immigration agents into your home unless they have a judicial search warrant or arrest warrant naming a person in your residence and/or areas to be searched at your address.
- 2. When agents are at the door, you have the right to ask (or have a designated person in your household ask) the following questions:
  - a. Are they immigration agents?
  - b. Why are they at your home?
  - c. Can they show you a badge or identification through the window or peephole.
  - d. Do they have a warrant signed by a judge? If they say they do, you can ask them to slide it under the door or hold it up to a window so you can inspect it
- 3. You have the right to remain silent, even if they have a warrant.
- 4. Don't lie or produce any false documents. You do not have to sign anything without speaking with a lawyer first.

# What are my rights if an Immigration and Customs Enforcement (ICE) Agent stops me in transit or in public?

- 1. Stay calm. Don't run, argue, or obstruct the agent. Keep your hands raised where they can see them.
- 2. You have the right to remain silent. If you wish to exercise that right, say so out loud.
- 3. You do not have to answer questions about where you were born, whether you are a U.S. citizen, or how you entered the country.
- 4. In a car, drivers and passengers have the right to remain silent. If you are a passenger, you can ask if you are free to leave. If the officer says yes, you can calmly leave.

### Where can I learn more about my rights?

You can get connected to free and trusted city-funded legal services from the Mayor's Office of Immigrant Affairs by calling 800-354-0365, or call 311 and say "Immigration Legal," between 9AM to 6PM, Monday to Friday.

For more information visit the Mayor's Office of Immigrant Affairs "Know Your Rights: Federal Immigration Enforcement," website.<sup>3</sup>

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<sup>3</sup> See https://www.nyc.gov/site/immigrants/legal-resources/know-your-rights-federal-immigration-enforcement-ice.page.



# Employer Violations Dashboard: Did my employer violate the law?

The New York City Comptroller's Employer Violations Dashboard is the first-ever transparency and accountability tool to track and analyze workplace violations in the five boroughs across federal, state, and city government enforcement agencies. You can search whether your employer committed workplace violations from 2020-2023.

The worker protection laws included in this Dashboard are:

- Safe and Healthy Workplaces
- Wages for All Hours Worked
- Worker Organizing and Unionization Free from Illegal Interference
- Workplaces Free of Discrimination and Harassment
- Paid Safe and Sick Leave
- Fair Work Weeks for Fast Food, Retail, and Utility Safety Workers
- Prevailing Wages on Public Works

To look up your employer's record on city, state and federal labor laws in New York City since 2023, scan the QR code below or navigate the Employer Violations Dashboard website <a href="https://comptroller.nyc.gov/employer-violations">https://comptroller.nyc.gov/employer-violations</a>





New York City has some of the strongest labor protections in the country. New York City's labor laws apply to workers regardless of immigration status. In addition to robust minimum wage and overtime laws that apply to workers across the state, the city requires employers to provide safe and sick leave for all workers. The city also has strong protections for workers in specific industries. For example, app-based delivery workers are entitled to a minimum pay rate, and fast-food workers are protected against being fired without a valid reason, among other rights.

New York City's labor protections are outlined in the "Workers' Bill of Rights," a comprehensive guide that sets forth, in one place, all of the worker protection laws enforced by city and state agencies in New York City. The Workers' Bill of Rights was created by New York City Department of Consumer and Worker Protection (DCWP). You can access the Workers' Bill of Rights by visiting the New York City Department of Consumer and Worker Protection's website.<sup>4</sup>

# Minimum Wage

The minimum wage rate for New York City is set by state law and is enforced by the New York State Department of Labor (NYS DOL).

2025: \$16.50 per hour 2026: \$17.00 per hour

This rate of pay applies to all workers, **regardless of immigration status**, and it means that a worker cannot be paid less than the minimum wage amount for every hour that they work.

It does not make a difference whether the worker is working full-time (40 hours per week) or part-time (fewer than 40 hours per week). In both scenarios, they must earn at least the hourly minimum wage.

<sup>&</sup>lt;sup>4</sup> See https://www.nyc.gov/site/dca/workers/workersrights/know-your-worker-rights.page

There are some occupations in which the minimum wage rate may be lower or higher depending on the industry. For more details, visit the New York State Department of Labor's (NYS DOL)<sup>5</sup> website to learn about minimum wage. The New York State Department of Labor (NYS DOL) also provides an online tool<sup>6</sup> to search the hourly rate for each industry.

For most non-salaried employees, overtime hours are paid at one and a half times the regular rate of pay for any work in excess of 40 hours a week.<sup>7</sup> For example, a worker earning \$17.00 per hour must be paid \$25.50 per overtime hour, which is  $$17.00 \times 1.5$ .

Employers must also provide workers with:

- A pay notice<sup>8</sup> when hired; and
- A detailed wage statement (pay stub) each payday.

### Minimum Wage Hypothetical Scenario

Zuni is a beginner nail technician who just started working at a small salon in Jackson Heights. She works 25 hours per week. Zuni's employer told her that she would only get paid when she had a client sitting in front of her. At the end of her first two weeks, Zuni had been at the salon 25 hours each week and had assisted other technicians, cleaned the shop, ran errands for her employer, and served a total of 20 clients. Zuni's employer paid her a total of \$330 dollars (\$16.50 x 20 clients). Is Zuni being rightfully compensated?

 No! Zuni is not being lawfully compensated. Her employer has paid her only for the time she spent serving clients. The minimum wage law requires Zuni to be paid in 2025 \$16.50 per hour and not per client. Zuni should be compensated \$16.50 for each of the 25 hours worked each week. Her total salary for the two weeks should be \$825.00.

<sup>&</sup>lt;sup>5</sup> See https://dol.ny.gov/minimum-wage-0

<sup>&</sup>lt;sup>6</sup> See https://ux.labor.ny.gov/minimum-wage-lookup/

<sup>&</sup>lt;sup>7</sup> Overtime pay on Prevailing Wage projects is usually calculated per day and not per week. Although almost all employees are entitled to overtime pay, some salaried workers may be exempt from overtime pay. See https://ag.ny.gov/resources/individuals/workers-rights/wages-pay

<sup>&</sup>lt;sup>8</sup> See https://dol.ny.gov/notice-pay-rate

<sup>&</sup>lt;sup>9</sup> See https://dol.ny.gov/system/files/documents/2024/12/ls49.pdf

If you believe that your employer is violating minimum wage laws, you can file a complaint with the New York State Department of Labor (NYS DOL). For more information on how to file a claim for unpaid wages, visit the New York State Department of Labor website at <a href="https://dol.ny.gov">https://dol.ny.gov</a> or call (888) 469-7365.<sup>10</sup>

# **Prevailing Wage**

The term "prevailing wage" refers to the wage and benefits rate that applies to workers performing certain publicly funded work. This includes:

- Construction on public works projects, such as building schools, roads, and parks funded by the city government;
- Building service work, such as cleaners and doorpersons, on contracts with city agencies and sites that receive certain tax benefits;
- Certain services on city government contracts, including food services and temporary services;
- Security guard work in city-contracted homeless shelters.

Prevailing wage and benefit rates are set and enforced by the New York City Comptroller's Office. They are based on wages earned by union workers in the private sector and typically are significantly higher than the minimum wage. For example, if an employer has a contract with the city to build a school or provide maintenance to a building receiving certain state tax exemptions, those workers must be paid the prevailing wage rate. Depending on the kind of work performed, for some specialized trades, the prevailing wage may be as high as \$100 per hour.

In addition to the prevailing wage rate, the law requires workers to receive an additional amount as a supplemental benefit. These can be in the form of actual benefits, such as pension or health insurance, or a cash allowance. The amount of the benefit that the employer is required to pay is listed in the Comptroller's Prevailing

<sup>&</sup>lt;sup>10</sup> See https://dol.ny.gov/unpaidwithheld-wages-and-wage-supplements

Wage Schedule.<sup>11</sup> These rights apply to workers regardless of their immigration status.

If you believe that your employer is violating prevailing wage laws, you can file a complaint with the New York City Comptroller's Office by filling out an online complaint form.<sup>12</sup> If you have questions, you can call our office at (212) 669-4443.

**Please Note!** You must act promptly if you suspect or learn that your wages are being stolen. The Bureau of Labor Law at the New York City Comptroller's Office can only investigate and "look back" two years from the date your complaint was filed. For example, if you file a complaint in November 2025, the Bureau's investigation can only go as far back as November 2023, even if you experienced violations before that date.

Visit the New York City Comptroller's Office's website<sup>13</sup> for more information on prevailing wage and workers' rights.

## **Timesheet Tracker**

You can protect yourself from wage theft and other forms of workplace violations by keeping record of your employer's information and tracking your working hours.

Recording your hours in a timesheet tracker will allow you compare the time you worked to the payment you receive. You can confirm whether you are being paid for every hour that you were on the job, and whether you are being paid overtime hours if you worked more than 40 hours in a workweek.

It is also crucial for workers to track their **employer's name and contact information**. In some cases, a supervisor or manager may be a different person from the company, agency, or business owner. If an employer doesn't pay you for work performed, you will need their name and contact information to be able to take any

<sup>&</sup>lt;sup>11</sup> See https://comptroller.nyc.gov/services/for-the-public/workers-rights/wage-schedules/

<sup>&</sup>lt;sup>12</sup> See https://comptroller.nyc.gov/services/for-the-public/workers-rights/file-a-complaint/

<sup>&</sup>lt;sup>13</sup> See https://comptroller.nyc.gov/services/for-the-public/workers-rights/overview/

measures to demand payment. If your employer refuses to share their contact information, you can write down their vehicle license plate number, which may be used to identify the owner.

Depending on the industry, some work may take place in multiple locations. Track information such as job site address, if applicable. You can take a photograph of nearby street signs and landmarks, which may help identify the work location if the employer does not share the address.

Additionally, the United States Department of Labor (US DOL) has a Timesheet app<sup>14</sup> that workers can use on their phones to keep track of work hours.

# Right to Organize and Collective Bargaining

Under federal labor law, most workers have the right to come together and organize at the workplace for better working conditions. The National Labor Relations Act (NLRA) protects workers' right to share information, sign petitions, and seek to improve working conditions by forming a union. Employers cannot retaliate against you for taking part in collective efforts to get better wages, a safer workplace, determining whether to have a union as a bargaining representative, and engaging in collective contract negotiations.

Employers and unions may not restrain or coerce employees who are exercising their rights under the National Labor Relations Act. In a unionized workplace, where a majority of workers vote to form a union, the employer and the union are obligated by law to bargain in good faith over terms and conditions of employment in order to reach an agreement.

### How does it work?

To start the process of forming a union, you can contact a union organizer to help guide you. You can approach the organizations listed in the directory section of this guide to help connect you to one. Then, working alongside you and your co-workers, organizers

<sup>&</sup>lt;sup>14</sup> See https://www.dol.gov/agencies/whd/timesheet-app

will persuade at least a majority of workers to join the union, either through an election or voluntary recognition. If this is achieved, then you and your union can start to collectively bargain with your employer.

Visit the NLRB website<sup>15</sup> for more information on how to form a union. For general information you can call (844-762-6572). Download the Basic Steps to Forming a Union flyer and other brochures available un multiple languages.<sup>16</sup>

In the event that employers are not adhering to organizing rights protected under the National Labor Relations Act, you can contact the corresponding Regional Office to file an Unfair Labor Practice charge (ULP). In New York City there are two regional offices. Regional Office 02 covers Manhattan and the Bronx, while the Regional Office 29 covers Queens, Brooklyn and Staten Island:

### Regional Office 02 - Manhattan, NY

26 Federal Plaza, Ste 41-120 New York, NY 10278-0104

Tel: (212) 264-0300 Fax: (212) 264-2450 8:45am - 5:15pm ET

## Regional Office 29 - Brooklyn, NY

One Metrotech Center, 20th Floor Suite 2000, Brooklyn, NY 11201-3948

Tel: (718) 330-7713 Fax: (718) 330-7579 9:00am - 5:30pm ET

<sup>&</sup>lt;sup>15</sup> See https://www.nlrb.gov/guidance/key-reference-materials/steps-for-filing-a-petition

<sup>&</sup>lt;sup>16</sup> To download the flier in multiple languages, you must click on "other languages" at the top right corner of the website and then select the preferred language. Then select the brochures you may want to access. See https://www.nlrb.gov/news-publications/publications/brochures

# **Basic Steps to Forming a Union**

Under the National Labor Relations Act, workers have the right to form unions several ways—but voluntary recognition and NLRB union elections are the most common paths.

**Basic Steps to** Forming a **Union Through Voluntary** Recognition



Contact a union organizer or start your own union.



If your employer recognizes the union, you can begin bargaining.



Have a majority of your coworkers sign union authorization cards.



If your employer refuses to recognize the union, you can file a petition for an election with the NLRB or you may be able to strike for recognition.



3

Ask your employer for voluntary recognition.

**Basic Steps** to Formina a Union Through an **NLRB Election** 



Contact a union organizer or start your own union.



File a petition for a union election with the NLRB.



Have at least 30% of coworkers sign union authorization cards.



If the union wins 50% + 1 of votes cast, your employer must bargain in aood faith over working conditions.



Contact your closest NLRB Regional Office for more info: go.usa.gov/xt3MU



# Adhikaar for Human Rights and Social Justice

Adhikaar's theory of change is to provide services, advocate and organize. Since 2005, Adhikaar has been committed to improving the lives of the Nepali-speaking community and getting our voices heard in the social justice movement. Adhikaar, meaning "rights" in Nepali, is a women-led community and workers' center that provides direct services to the Nepali-speaking community and organizes low-income workers and impacted community members to promote social justice and human rights. Adhikaar's mission is to create access to information, build community leadership, and grow collective power to win rights for our communities, and dignity and equity for all. Adhikaar defines the Nepali-speaking community as descendants of Nepal, Bhutan, India, Burma, and Tibet that speak Nepali.

- 71-07 Woodside Avenue, Woodside, NY 11377
- (718) 937-1117
- ☑ info@adhikaar.org
- X @adhikaar
- Phone Call, Email

# **African Advisory Council (AAC)**

African Advisory Council (AAC) of the Bronx Borough President aims to serve the African immigrant community in every capacity.

- 9 851 Grand Concourse, Bronx, NY 10451
- **(**347) 313-5568
- ⊠ Sidikidonzo2@yahoo.com
- 🔼 Email, Text Message

# **African Communities Together (ACT)**

African Communities Together (ACT) is an organization of African immigrants fighting for civil rights, opportunity, and a better life for African families here in the U.S. and worldwide. ACT empowers African immigrants to integrate socially, advance economically, and engage civically. ACT connects African immigrants to critical services, help Africans develop as leaders, and organize our communities on the issues that matter.

- 9 127 W 127th Street, Suite 221, New York, NY 10027
- (347) 746-2281
- ☑ info@africans.us
- 6 https://www.threads.net/@africansus
- X @AfricansUS
- 🖪 Email, Phone Call, Walk-ins

### **African Services Committee**

African Services Committee is a community based organization dedicated to assisting immigrants, refugees, and asylees from across the African diaspora.

- 9 429 W 127th Street 3rd Floor, New York, NY 10027
- (917) 246-2110

- Email, Phone Call, WhatsApp, Walk-ins

# Alliance of South Asian American Labor (ASAAL)

ASAAL is an advocacy organization ensuring fairness, respect, dignity, and opportunity for the advancement, in every sphere of life, including the workplace, of all South Asian workers. ASAAL's desire is to empower the South Asian community so that its members get the resources that they have earned through their volunteerism, hard work and dedication. ASAAL wants the South Asian American community to grow and prosper as other communities have done before them.

- (917) 558-0966
- ✓ Asaal08@gmail.com
- X @asaal08
- Email, Text Message

# **APNA Brooklyn Community Center**

APNA Brooklyn Community Center's mission is community education, engagement and empowerment. Since its inception in 2017, APNA has jumped right into projects to meet the needs of residents who are low-income, older, and/or have limited English proficiency. Everyday APNA provides assistance to community members including seniors and those isolated by low-income, disabilities and language barriers, to access mainstream benefits, respond to crisis situations and access services provided by the city and state agencies and community partners. Over the years APNA has successfully introduced, launched and built programs geared toward the underserved and unrepresentative communities including Entitlement and Case Management, Senior Services, Food Pantry Distributions, Domestic Violence Support Immigration Support Services, Civic Engagement and Voter Registration, Translation and Interpretation Services, Adult Education and Digital Inclusion, Youth Engagement and Development Programs, Mental Health and Sports programs and Community and Cultural Events in partnership with many city, state agencies, local CBO partners and elected officials. APNA is a pioneer in the city to start the home delivery of Ethnic Groceries to seniors and home bound individuals and to start monthly senior's trips in 2024.

- 236 Neptune Avenue, 2nd Floor, Brooklyn, NY 11235
- (718) 684-8807
- info@apnabrooklyn.com
- www.apnabrooklyn.com https://www.facebook.com/Apnacenter/
- X @Brooklynapna
- 🔼 Phone Call, Email, Walk-ins

# **Catholic Migration Services (CMS)**

Catholic Migration Services is a not-for-profit legal service provider committed to promoting justice and compassion. Established in 1971, CMS is one of the oldest and most respected legal services providers in New York City. CMS provides free legal services, tenant organizing services and community legal education to low-income New Yorkers regardless of race, religion, ethnicity, national origin, or immigration status. By offering these services, CMS seeks to advance equality and social justice for all, including the most marginalized.

- 9 47-01 Queens Blvd., Suite 203, Sunnyside, NY 11104
- (347) 472-3500
- & www.catholicmigration.org
- X @CMSBQ
- Phone Call

### **Carroll Gardens Association**

Carroll Gardens Association is a worker center that aims to foster a community where residents and families of all income levels in Southwest Brooklyn's neighborhoods can live, work, and thrive. Carroll Gardens Association, Inc. fulfills this mission by preserving and developing affordable housing, enforcing quality housing management practices, promoting small business economic development, and providing and linking residents to social services and resources to improve the quality of their lives.

- 201 Columbia Street, Brooklyn, NY 11231
- (718) 243-9301
- https://www.carrollgardensassociation.com/
- X @CGA\_NPC
- Email, Phone Call, Walk-ins

# **Asian American Federation (AAF)**

AAF is an advocacy organization centered on amplifying the influence and enhancing the well-being of the pan-Asian American community. We are committed to driving change through research, policy advocacy, public awareness, and support for nonprofits.

- 20 Wall Street, New York, NY 10005
- (212) 344-5878
- info@aafederation.org
- X @AAFederation
- Email

# Centro de Recursos Educativos para Adultos (CREA)

CREA addresses the educational needs of Spanish speaking adult immigrants. CREA serves over 250 students citywide providing educational opportunities to an immigrant community from a diversity of Central and South American countries. CREA's primary goal is to provide members of this community with classes to improve their formal education in their native language and become proficient in English as their second language. CREA also prepares students to obtain a high school equivalency diploma as well as receive support to continue their post-secondary high school education. Equally important, CREA provides leadership development, individual counseling, referrals to social services, and peer-to-peer support.

- (929) 270-7741
- info@creany.org
- Email, Phone Call

# **Chinese-American Planning Council**

Chinese-American Planning Council's mission is to promote the social and economic empowerment of Chinese American, immigrant, and low-income communities.

Main Office: 9 45 Suffolk Street, New York, NY 10002

**\( (212) 941-0920** 

Brooklyn Community

9 4101 8th Avenue, 4th Floor, Brooklyn, NY 11232

Center:

**492-0409** (718)

Queens

Community

**(**718) 358-8899

Center:

☑ info@cpc-nyc.org

X @cpc\_nyc

Phone Call

### Consortium for Worker's Education

The Consortium for Worker Education (CWE) empowers New York City workers through education, training, childcare, and job placement services. As the workforce development arm of the NYC Central Labor Council, CWE supports 40 labor unions and their respective locals each year. Additionally, CWE operates a network of 52 community partners across all five boroughs, providing a suite of vital services to prepare New Yorkers for the workforce.

- § 305 7th Ave 4th floor, New York, NY 10001
- (212) 647-1900
- info@cwe.org
- https://www.cwenet.net/
- X @CWENYC
- Email

# Construction and General Building Laborers Local 79

Construction and General Building Laborers' Local 79, which serves the five boroughs of New York City, was created in 1996 through the consolidation of ten smaller Laborers' Locals. Local 79 currently has over 10,000 active and retired members and is the largest construction laborers' local union in the United States.

- 9 131 West 33rd Street, New York, NY 10001
- (347) 344-8577
- □ agonzalez@local79.org
- 6 https://www.threads.net/@laborers79
- X @local79nyc
- 💶 Text Message, Phone Call, Email

# **Damayan Migrant Workers Association**

Damayan Migrant Workers Association organizes Filipino low-wage workers to combat labor trafficking, promote human and workers' rights, and develop social justice leaders.

- 406 West 40th Street 3rd floor, New York, NY 10018
- (212) 564-6057
- contact@damayanmigrants.org
- X @DamayanMigrants
- 🛂 Phone Call, Walk-ins, Voice Message, Email

# **DRUM - Desis Rising Up & Moving**

DRUM organizes low-wage South Asian and Indo-Caribbean workers for policy change, advocacy, social support, and services.

- 72-18 Roosevelt Avenue, Jackson Heights, NY 11372
- (718) 205-3036

- X @desisrisingup
- Phone Call

### La Colmena

La Colmena is a nonprofit community-based organization working with day laborers, domestic workers, and other low-wage immigrant workers in Staten Island through organizing, education, culture, and equitable economic development.

- (718) 442-7700
- info@lacolmenanyc.org
- X @lacolmenanyc
- Email, Walk-ins

# **Educational Alliance (EA)**

Educational Alliance, one of New York City's original settlement houses, was founded in 1889 to offer educational, social, and cultural services to Jewish immigrants arriving to the Lower East Side. Today, EA is a proudly Jewish institution that partners with diverse communities throughout Lower Manhattan. We provide New Yorkers with high-quality, transformational programs that enhance their well-being and socio-economic opportunities, reflecting our belief that everyone in our city should be given the tools to thrive.

- 9 197 East Broadway, New York, NY 10002
- (646) 395-4246
- resourcecenter@edalliance.org
- ## https://edalliance.org/our-impact-2/asylum-seekers/
- X @EdAlliance
- Phone Call, Walk-ins

# Highway, Road & Street Construction, Laborers' Local Union 1010

Laborers' Local 1010 was chartered by the Laborers' International Union of North America in 1937. For over eighty-seven years, Local 1010 has been one of the primary forces on New York City's largest and most recognizable roadbuilding and highway projects. Currently numbering over 2,700 members, Local 1010 members continue to perform work with their unique skills set on virtually every road, street, highway and boulevard in New York City.

- ♀ 1720 Whitestone Expressway, Suite 200, Whitestone, NY 11357
- (718) 886-3310

- **X** @LIUNA1010
- 🔼 Email, Phone Call

# The Interfaith Center of New York (ICNY)

Over the course of 27 years, The Interfaith Center of New York (ICNY) has built the most religiously-diverse and civically-engaged network of grassroots and immigrant religious leaders across the five boroughs. These include Muslim, Sikh, Hindu, Buddhist, Christian, Jewish, Afro Caribbean, and Native American New Yorkers who have attended one or more of our social justice retreats, participated in our religious diversity education programs for social workers, teachers, lawyers, and NYPD officers, or joined multi-faith advocacy work on immigration and religious freedom. Since 2022, ICNY has distributed small grants to diverse faith communities working to support new immigrants and created a learning community that convenes virtually on a bimonthly basis to offer a shared scriptural reflection, receive and give technical assistance and problem solve, and develop advocacy strategies.

- 9 475 Riverside Drive, Suite 540, New York, NY 10115
- (212) 870-3510
- info@interfaithcenter.org
- X @ICNY
- Phone Call, Email

# Korean Community Services of Metropolitan New York, Inc. (KCS)

Korean Community Services envisions a world where immigrant communities remain grounded in their heritage and work together with the broader community to build a better society at large. KCS's mission is to be a bridge for Korean immigrants and the wider Asian community to fully integrate into society and overcome any economic, health, and linguistic barriers so that they become independent and thriving members of the community. We accomplish this mission by providing culturally competent programs in the areas of Aging, Education, Immigration, Workforce Development, Public Health and Mental Health.

- 203-05 32 Ave, Queens, NY 11361
- (718) 939-6137
- f https://kcsny.org/
- X @kcsny
- Email, Text Message

# **Laundry Workers Center**

Laundry Worker's Center is a grassroot non-profit organization that advocates and provides leadership development to improve low-wage immigrant workers' living and working conditions in the food service, laundry, and warehouse workers through the organizing process.

- 42 Broadway, Suite 12-114, New York, NY 10004
- (866) 761-3207
- ☑ laundryworkerscenter@gmail.com
- & www.lwcu.org
- X @LWC workers
- Email, Phone Call, DM Facebook

# **Legal Aid Society**

The Legal Aid Society stands with hardworking, low wage New Yorkers to ensure they can earn a living wage and participate in the economy on equal footing.

- 9 199 Water Street, New York, NY 10038
- (888) 663-6880
- ## https://legalaidnyc.org/what-we-do/upholding-worker-rights/
- https://www.threads.net/@legalaidnyc
- X @LegalAidNYC
- Phone Call, 10:00 am 3:00 pm

### Make the Road New York

Make the Road New York focuses on supporting and advocating for community members regardless of immigration status, race, or gender identity. Everyone who reaches with an individual story of abuse and exploitation finds that they are not alone – that in collectivizing their experiences and voices, they can build the power to change not just one case, but entire systems.

Brooklyn ♀ 301 Grove Street, Brooklyn, NY 11237

Office: (718) 418-7690

Queens 9 104-19 Roosevelt Avenue, Corona, NY 11368

Office: (718) 565-8500

Staten Island ♀ 161 Port Richmond Avenue, Staten Island, NY 10302

Office: (718) 727-1222

www.maketheroadny.org

X @MaketheRoadNY

Phone Call, Walk-ins

### Masa

Masa's community-led, integrated model engages the entire family, grounded in a deep commitment to strengthening literacy, leadership, and power for Mexican, Central American, and Indigenous People. Masa fosters a culturally responsive learning community in which families engage with direct service and advocacy programs to dismantle barriers to success.

- 2770 Third Ave, 1st Floor, Bronx, NY 10455
- (646) 481-5890
- www.masany.org
- X @masanyorg
- 🖺 Email, Phone Call, Voice Message, Walk-ins

# Mexican Coalition for the Empowerment of Youth and Families

The Mexican Coalition for the Empowerment of Youth and Families has been supporting the Latino community in New York. Each year we help more than 18,000 families. Most of them are immigrants and essential workers. Our mission is to develop the individual, organizational, and community capacities that will enable Latinos and Mexican Americans to realize their full civic, cultural, and political integration into American society. We are an equal opportunity employer.

- 9 371 E 150th Street, Bronx, NY 10455
- (917) 600-1644
- info@coalicionmexicana.org
- https://coalicionmexicana.org/
- X @CoalicionMex
- Email, Text Message, Walk-ins, Phone Call, WhatsApp

# **Mixteca Organization**

Mixteca Organization Inc. is a community-based organization located in Sunset Park. It was established in 2000 by a group of concerned community members to address critical needs in health, education, social and legal issues facing the burgeoning Mexican and Latin American immigrant community in Brooklyn.

- 245 23rd Street, 2nd Floor, Brooklyn, NY 11215
- (718) 965-4795
- ☑ info@mixteca.org
- X @MixtecaOrg
- Phone Call, Walk-ins

### **National Domestic Workers Alliance**

The NY Chapter of the National Domestic Workers Alliance lifts up the voices and experiences of New York domestic workers through organizing, storytelling, workforce development and leadership development. We offer know your rights trainings; support for domestic workers to recover stolen wages; leadership trainings and workforce development trainings. The Chapter builds a multiracial, multilingual membership base and also houses the We Dream in Black (WeDiB) chapter to empower and develop the leadership of Black domestic workers in New York.

- 9 45 Broadway, New York, NY 10006
- **(**646) 360-5806
- ☑ info@domesticworkers.org
- https://www.domesticworkers.org/
- X @domesticworkers
- Phone Call, Email

# **New York Communities for Change**

New York Communities for Change brings neighbors together to build community power. NYCC members use that power to improve their lives and their communities. We use direct action, legislative advocacy, and community organizing to fight for a safe and healthy New York.

- 9 470 Vanderbilt, Brooklyn, NY 11238
- (347) 410-6919
- info@nycommunities.org
- & www.nycommunities.org
- X @nychange
- 🔼 Email, Phone Call, Walk-ins

# NICE - New Immigrant Community Empowerment

NICE provides critical services and resources to prevent worker exploitation and ensure workers' safety and rights are respected. Most importantly, NICE empower workers to organize around key issues that impact community members to change the systemic injustices they face.

- **(**718) 205-1687
- ☑ info@nynice.org
- https://www.nynice.org/
- X @NICE4Workers
- Email, Phone Call, Walk-ins

# **New York Immigration Coalition**

Since its founding in 1987, the New York Immigration Coalition (NYIC) has evolved into a powerful voice of advocacy by spearheading innovative laws and policies to improve the lives of immigrants and all New Yorkers, particularly those that live in lower income communities. The NYIC has also built a strong statewide infrastructure over the years, and now has five offices across the state in New York City, Long Island, Hudson Valley, Capital Region, Central New York, Finger Lakes, and Western New York. In these regions, NYIC staff work closely with key member organizations to drive local policy agendas - and impact - developed with direct input from communities.

- 9 131 W 33rd St, New York, NY 10001
- **\( \)** (212) 627-2227
- ☑ info@nyic.org
- 6 https://www.threads.net/@thenyic
- X @thenyic
- Email, Phone Call

# Northern Manhattan Coalition for Immigrant Rights

For the past 39 years, the Northern Manhattan Coalition for Immigrant Rights staff have been working to educate, defend and empower immigrants. The Coalition takes a holistic approach toward clients in the form of education, job training, mental health, and legal services. In their Workers' Center, immigrants can participate in a free OSHA-30, flagging, scaffolding, painting training certificate program, or connect with potential employers.

- 9 5030 Broadway, Suite 639, New York, NY 10034
- **(**212) 781-0355
- info@nmcir.org
- X @NMCIR
- Email

# NYCOSH - New York Committee for Occupational Safety and Health

NYCOSH uses training, education, and advocacy to improve health and safety conditions in our workplaces, our communities, and our environment.

- 14 Wall Street, Ste 5A, New York, NY 10005
- (212) 227-6440
- X @NYCOSH
- Phone Call

# **Retail Action Project**

Retail Action Project provides career and workforce development programs for workers to build skills and learn about their rights at work. Retail Action Project's trainings and workshops include English as a Second Language (ESL), Professional Work Readiness, Retail Skills, Workers' Rights on Wage and Hour, and Health and Safety, as well as a variety of personal development training. We also collaborate with hiring managers, workforce organizations to host hiring halls.

- § 370 Seventh Ave, Suite 501, New York, NY 10001
- (646) 490-5925
- https://www.retailactionproject.org/
- X @RetailAction
- Email, Phone Call, Text Message, Voice Message

## South Bronx United, Inc.

South Bronx United provides academic support, college preparation, mentoring, workforce development, immigration legal services, and more, while using soccer as a vehicle for social change.

- 814 River Ave, Bronx, NY 10451
- (718) 404-9281
- info@southbronxunited.org
- https://southbronxunited.org/
- 6 https://www.threads.net/@southbronxunited
- X @SBronxUnited
- Email, Phone Call

# Street Vendor Project at the Urban Justice Center (SVP)

Through direct legal representation, small business training, organizing support, leadership development, and strategic legislative advocacy, SVP builds power and community among vendors. SVP offers compliance outreach and education to street vendors to learn the rules and regulations of vending, and offer business services such as financial, catering, and marketing trainings.

- 9 40 Rector Street, 9th Floor, New York, NY 10006
- **(**646) 602-5679

- X @vendorpower
- Phone Call, Email, Voice Message

# **Sunnyside Community Services (SCS)**

Sunnyside Community Services is a community-based nonprofit centered on the belief that every person deserves meaningful support to achieve their aspirations – especially struggling families and individuals. SCS serves a diverse community of over 16,000 people of all ethnicities and income levels throughout Queens with programs that range from pre-K to college and career readiness, home care and home health aide training, Beacon and Cornerstone community centers for children and families, a vibrant older adult center and full range of services for at-risk older people including social adult day care for individuals with Alzheimer's, and a city-wide program of supportive services for those who care for them. With programs designed to enrich lives and strengthen communities through services and engagement for individuals at all ages, beginning with those most in need, SCS has been lighting up lives with programs as diverse as the people they serve since 1974.

- 43-31 39th Street, Sunnyside, NY 11104
- (718) 684-6173
- □ relief@scsny.org
- www.scsny.org
- 6 https://www.threads.net/@scs4ny
- X @scs4ny
- 🔼 Email, Text Message, Phone Call, WhatsApp

# Transnational Villages Network / Red de Pueblos Trasnacionales

Red de Pueblos Trasnacionales is a New York City-based network of community groups formed and led by immigrants from Mexican rural and indigenous communities, with the mission of advancing social, economic and cultural inclusion, as well as full access to rights through transnational education, organizing, advocacy, and activism.

- (347) 269-5812
- Email

# **Trinity Church Wall Street**

Before the first bell rang on Wall Street, before the Statue of Liberty stood watch over New York Harbor, before Alexander Hamilton wrote his way to revolution, Trinity Church was established at the heart of a burgeoning city — and nation. More than three centuries later, Trinity Church is still serving New York City's parishioners.

- (917) 594-6300

- X @TrinityWallSt
- Phone Call

# Worker's Justice Project (WJP)

Founded in 2010, the Worker's Justice Project (WJP) is a New York City worker center that educates, organizes, and fights for better work conditions and social justice in the workplace. With a base of more than 12,000 members, WJP organizes low-wage, immigrant workers who are fighting to raise workplace standards in the construction, house cleaning, and app-based delivery industries.

### Workers' Justice Project – Williamsburg

- 9 456 Grand St, Brooklyn, NY 11211
- **(**347) 889-6340

### Workers' Justice Project - South Slope

- **422-0667**
- contactus@workersjustice.org
- https://www.workersjustice.org/
- 6 https://www.threads.net/@workersjusticeproject
- X @workersjusticep
- Phone Call, Walk-ins

To access the online version of this resource guide, including a more comprehensive list of workers' rights, scan the QR code below or visit this website comptroller.nyc.gov/immigrant-workers-resource









1 Centre Street, New York, NY 10007 (212) 669-3916 www.comptroller.nyc.gov @NYCComptroller

comptroller.nyc.gov/immigrant-workers-resource

