

NYC OFFICE OF THE COMPTROLLER

JOB VACANCY NOTICE

Title:	Network Infrastructure Manager
Salary:	\$100,000 - \$110,000
Bureau/Division:	Bureau of Information Systems & Technology
Period:	September 20, 2018 - Until Filled

JOB DESCRIPTION

The Bureau of Information Systems & Technology (BIST) provides customer support and technology leadership for the Office of the Comptroller. BIST provides a full range of support for key business functions and charter-mandated responsibilities of the Comptroller's Office, including: technology strategic planning, web site development and administration, disaster recovery and business continuity services, systems development, communications and network administration, business process re-engineering, change and program management, security administration, help desk, training, applications architecture, computer operations, telecommunications, document management, geographic information systems, webcasting and video services, graphics design, and social media support.

Under the direction of a Senior IT Specialist for Network Services, and afforded latitude for independent judgment and decision making, the Network Infrastructure Manager responsibilities include, but are not limited to, the following:

- Establish and develop networks within the agency; work with infrastructure team to optimize, troubleshoot and maintain networks;
- Understand, document and diagnose infrastructure issues especially VLAN, name resolution and bandwidth related;
- Perform and analyze packet captures to resolve connectivity and reliability concerns;
- Integrate new hardware and applications related to network and systems infrastructure;
- Research relevant hardware and software tools that will help ensure infrastructure performance and security; evaluate current cloud network strategy and identify potential improvements;
- Create reference architecture documentation to be used by technical support provided to customers;
- Serve as a virtualization lead specializing in VMware software defined Data Center (SDDC) solutions;
- Design, implement and maintain VMware vSphere 6.X and vRealize Automation environments;
- Identify network requirements in response to customer requirements, risks, and costs by working directly with management and system administrators;
- Translate complex technical requirements into actionable and sustainable tasks; and,
- Perform other related assignments and duties as may be required.

MINIMUM QUALIFICATION REQUIREMENTS

1. BA/BS degree from an accredited college in computer science, engineering, or a closely related field, and four (4) or more years of progressively responsible professional experience in building, supporting and troubleshooting local network environments / server infrastructure; or
 2. Education and/or experience equivalent to "1" above.
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PREFERRED SKILLS IN ADDITION TO MINIMUM QUALIFICATIONS

- Strong understanding of fundamental networking concepts (TCP/IP, DNS, DHCP, QoS);
 - Certified Cisco Network Engineer (CCNE);
 - VMware Certified Professional 6 – Data Center Virtualization (VCP6-DCV) or VMware Certified Professional 6.5 – Data Center Virtualization (VCP6.5-DCV);
 - Working knowledge of firewall and content filter technologies;
 - Windows Servers – 2016, 2012/R2, 2008/R2;
 - NetApp Storage;
 - Working experience with Cisco Networks;
 - Excellent verbal and written communication skills; including time management skills with the ability to prioritize and re-prioritize as necessary.
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TO APPLY, GO TO: Employment Opportunities at www.comptroller.nyc.gov

Certain residency requirements may apply. We appreciate every applicant's interest; however, only those under consideration will be contacted.

Note: Vacancy notices listed as "Until Filled" will be posted for at least five work days.

POSTING DATE: September 20, 2018	POST UNTIL: Until Filled	JVN: 015/019/024
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The NYC Comptroller's Office is an Equal Opportunity Employer